

Request for Premis Information

Residence/Business Name:

Residence/Business Telephone Number:

Residence/Business Address:

Specific information:

Premis Information must be updated yearly.

Mail to: Deputy Director/Operations
Chester County Emergency Services
601 Westtown Rd, Suite 12
West Chester, PA 19380

Chester County
Department of Emergency Services
601 Westtown Road
Suite 012
West Chester, PA 19380

**Chester County
Department
of
Emergency Services**

9-1-1 Communications Center

Premis Information

(610) 344-5000
www.chesco.org/des/

Premis Information

Premis information is attached to an address in the Chester County Computer-Assisted-Dispatch (CAD) system. This information is presented each time a call is entered for that address.

This information is used to alert responders of special circumstances at a specific address.

If you would like information placed in the Chester County CAD system simply complete the form and mail it to:

Deputy Director for Operations
Chester County Emergency Services
601 Westtown Rd, Suite 12
West Chester, PA 19380

Examples of information which may be helpful to responders:

- ✓ Persons needing assistance to evacuate
- ✓ Persons with specific health issues
- ✓ APNEA Monitor
- ✓ Speech/hearing impaired
- ✓ Latex allergies
- ✓ Dangers to responders
- ✓ Storage of Black Powder



About the 9-1-1 Center

The 9-1-1 Communications Center is staffed 24 hours-a-day, seven days a week to provide the citizens of Chester County with emergency call receipt, interim assistance, response coordination and responder dispatch.

The Communications Center staff handles over 850 emergency calls each day. The Center has a translation service for over 200 languages and is equipped to expeditiously handle calls from hearing impaired citizens.

Center telecommunicators are trained during a five-week course, approved by the Pennsylvania Emergency Management Agency (PEMA) taught by instructors nationally certified by the Association of Public Safety Communications Officials (APCO). Following rigorous academics, simulator training and extensive on-console instruction, telecommunicators are awarded nationally recognized APCO certification.

The dispatchers in the 9-1-1 Communications Center receive additional training on how to notify and coordinate police, fire, rescue and ambulance responses in a variety of situations from routine to major disaster.